



Retail Banker II - Mobile West, Alabama

For 88 years, Merchants & Marine Bank has been the hometown bank of Jackson County & George County, Mississippi and Baldwin County, Alabama.

Retail Bankers are the front line of the Bank and assist with both retail and commercial customer deposits, withdrawals and various banking transactions. Retail Bankers are responsible for providing exceptional customer service and either providing assistance or referring to the appropriate team member when necessary. All customer facing employees should make every effort to enhance customer relationships at every opportunity.

Essential Functions and Responsibilities:

- Must be proficient in Retail Banker I duties and responsibilities.
- Balance ATM, Cash Dispenser/Recycler or manage Vault where applicable.
- Process debit cards, including pin resets, ordering and replacing cards.
- Accept debit card disputes and submit to Electronic Banking Department appropriately.
- Enhance customer experience by accepting stop payments, address changes, check orders, etc.
- Comply with the Bank's Integrated Teller Override Procedures.
- Serve as a retail internet banking specialist.
- Mentors new hires with displayed leadership ability and exceptional technical skills.
- All other duties as directed by the Retail Bank Manager or Officer of Bank.

Qualifications:

- Minimum 1 years Retail Banker experience
- Cash handling experience
- Customer service experience
- Excellent communication skills
- Professionalism
- High School Diploma Required

Working Conditions & Physical Requirements:

- Office environment, but may have infrequent occasion to work outdoors
- 40 hours per week, Monday through Friday
- Overtime or extended hours occasionally
- Regularly required to sit, use hands to handle or feel, and talk or hear.
- Frequently required to reach with hands and arms.
- Occasionally required to stand, walk and stoop, kneel, crouch or crawl.
- Must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 25 pounds.
- Meet specific vision abilities, including close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

TO APPLY:

Please visit https://easyapply.co/job/retail-banker-ii-mobile-west-201105?rcid=m_m_bank_careers to complete an application.

This position will be open until filled.

CONTACT:

For more information, contact Careers@MandMBank.com. EOE/M/F/D/V